

# What to Expect during Your New Patient Visit



ATTLEBORO | HULL | QUINCY | TAUNTON

## Welcome to Manet!

As a new patient to Manet, your first visit will provide the opportunity for you to meet your primary care provider and go over your complete medical history.

A physical exam will not be performed during a New Patient Visit unless indicated by your provider. Blood work or other testing may be included based on your health condition as determined by your provider.

**This New Patient Visit may require a co-payment, co-insurance or deductible, according to your health insurance plan.** Your co-payment will be requested when you check in or you will receive a bill after your appointment. We will send you a bill if there is any unpaid balance after we receive payment for your visit from your insurance company.

Once you have established your care at Manet after your New Patient Visit, you may schedule any other types of appointments you need, including a Preventive Health Exam/Annual Physical, which are generally covered by insurance at no cost to the patient (no co-payment, co-insurance or deductible), unless during your visit, your provider needs to treat a new medical issue or a chronic problem that has changed. If that occurs, your insurance plan may require you to pay a co-payment, deductible, and/or co-insurance payment.

**It is important that you understand your health insurance benefits. We encourage you to contact your health insurance plan if you have any questions about what is covered or about charges for Sick Visits, lab tests, immunizations and other services that are performed during your visit.**

Please let us know if you have questions or concerns. Thank you for choosing Manet for your care.