

Annual Report



Manet Community Health Center

2018



Your partner for a healthier life.



Impact

- Served 16,980 patients in 62,050 visits
- Assisted more than 3,400 people with health insurance issues and applications
- Screened 547 people for HIV, STIs and Hep C
- Responded to regional Hepatitis A outbreak and began offering vaccination in the community
- Distributed 945 Narcan kits, nearly 5,000 since Jan. 2013

Quality

- Achieved reaccreditation for Manet's Diabetes Self-Management Education program from the American Association of Diabetes Educators Diabetes Education Accreditation Program
- Received full three-year reaccreditation from The Joint Commission
- Earned three-year Award Authorization from the Health Resources and Services Administration (HRSA)/ US Dept. of Health and Human Services (HHS) beginning June 1, 2018

Access

- Welcomed Manet's first Behavioral Health Services Director/provider
- Partnered with the Grayken Center for Addiction and Boston Medical Center to offer a Catalyst Clinic for adolescents and young adults, including a recovery coach, to manage the unique needs of adolescents and young adults struggling with addiction
- Embedded a BMC Cardiologist at Manet's North Quincy site to facilitate diagnosis and treatment of cardiovascular disease
- Secured a \$355,750 FY18 Expanding Access to Quality Substance Use Disorder and Mental Health Services (SUD-MH) award from the U.S. Department of Health and Human Services (HHS) Health Resources and Services Administration (HRSA) to help fund and enhance Manet's behavioral health capacity
- Received funding from the Bureau of Infectious Disease and Laboratory Sciences, Department of Public Health to establish a syringe services program in Quincy and Braintree, including staff and a mobile van.
- Established a presence at the Taunton Public School System's Family Welcome Center to assist families with accessing health insurance, primary care and other services.

Fiscal Year 2018 Finances

Sources of Revenue

Net Patient Service Revenue	\$10,282,295
Grants and Contract Revenue	\$6,013,840
Other Revenue	\$179,427
Donations	\$90,704

Total Revenue, Grants and Other Support **\$16,566,266**

Departmental Expenditures

Program	76%
Administrative	23%
Fundraising	1%

Working Capital

Working Capital	\$1,173,009
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Current Ratio **1.72**

Payor Mix

Medicaid	52.3%
Commercial	26.4%
HSN/Self Pay	5.6%
Medicare	15.7%

www.manetchc.org



www.facebook.com/ManetCommunityHealthCenter

Our Locations

North Quincy

110 West Squantum St.
North Quincy, MA
Phone: (617) 376-3000

Snug Harbor

9 Bicknell St.
Quincy, MA
Phone: (617) 471-4715

Houghs Neck

1193 Sea St.
Quincy, MA
Phone: (617) 471-8683

Hull

180 G Washington Blvd
Hull, MA
Phone: (781) 925-4550

Taunton

One Washington Street
(Mill River Place)
Taunton, MA
Phone: (508) 822-5500

我們說中文

Nós falamos Português

Chúng tôi nói tiếng Việt

تتحدثنا العربية

Hablamos español

Nous parlons français

Parliamo Italiano

MISSION

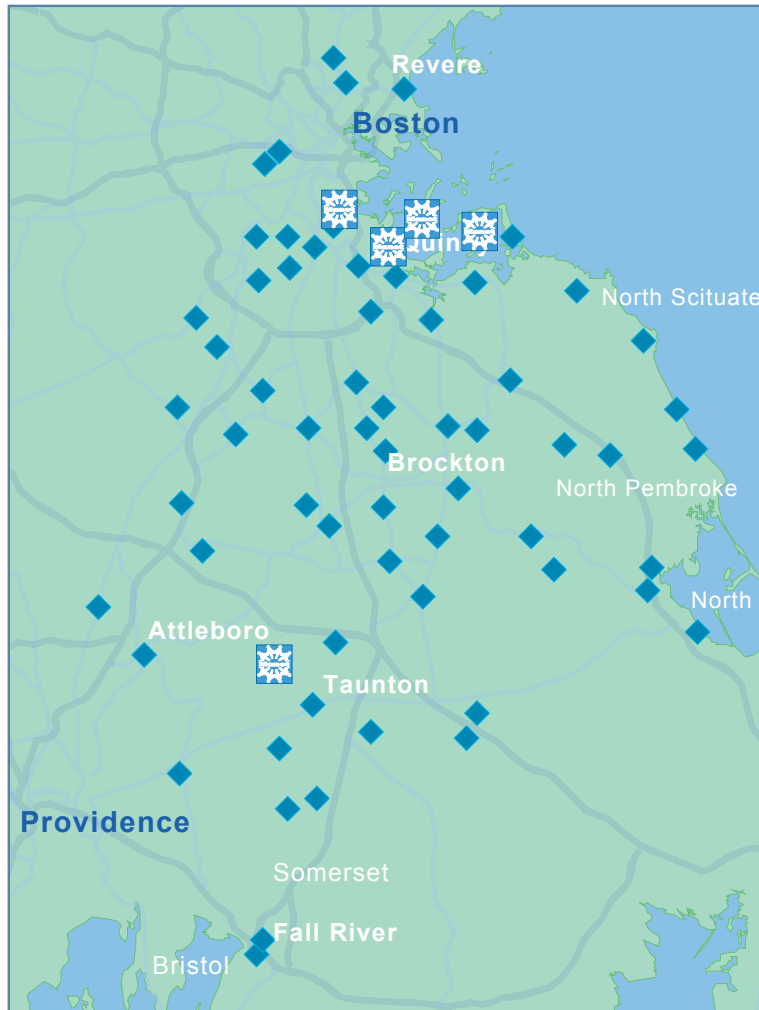
We are a not-for-profit health and social services provider and we exist to be your partner for a healthier life.

“The nice thing about Manet is language assistant. I am happy to see more diverse employees” – North Quincy patient

“I have been coming to Manet for close to 20 years. I get the best service treatment here. I’m very grateful to all nurses, doctors and staff. Thank you!” – Houghs Neck patient



Communities Where Our Patients Reside



Management Team

Ginny Boddie, CHPE, CHC, MT (ASCP)
Director of Regulatory and Corporate Compliance
Tim Comeaux, LICSW, LADC1
Director of Behavioral Health Services
Kim Kroeger, Program Director, Prevention Services
Lisa Lee, Director of Information Technology
Sandra McGunigle, Director of Marketing & Communications
Misbah Mohammed, MPH, Quality Manager
Nancy Quilty, Referral Manager
Veda Roosa, Director of Revenue Cycle
Patricia Smith, RN, BSN, Director of Nursing and Clinical Services
Kathy Sullivan, Director of Facilities
Judy Toy, Controller

Board of Directors

Eva Greenwood, MBA
President, Milton resident
John Galluzzo
Vice President, Hanover resident
Robert Griffin
Treasurer, Quincy resident
Joseph Reardon
Past President, Milton resident
Ivan Wong
Secretary, Quincy resident

Anne Bisson, Fall River resident
John Brothers, Braintree resident
Christopher Cogdill, Quincy resident
Zachary Eaton, Quincy resident
Lawrence Flanagan, Canton resident
Carol Garner, MD, W. Roxbury resident
Stephen Keches, East Walpole resident
Linda Kelly, Quincy resident
Matt Littlefield, Hull resident
Henry Rittal, Quincy resident
Marsha Roos, Quincy resident
Mark Souza, Taunton resident

Cynthia H. Sierra, MA,
Chief Executive Officer

Senior Management Team

Cynthia H. Sierra, MA
Chief Executive Officer
Gail Covelluzzi, CPA, MPA
Chief Financial Officer
Kim Goren, SPHR
Director of Human Resources
Lisa Levine, MPH
Director of Accountable Care
Lily Yung, MD
Chief Medical Officer
Rob Shiner, MD
Chief Quality Officer

“I (we) love Manet and all the staff that helps us” – Taunton patient

