



**Manet** Community Health Center

# Annual Report

# 2017

Your partner for a healthier life

## Impact

- Served 16,742 patients in 60,248 visits
- Helped 2,775 people obtain health insurance applications
- Screened 556 people for HIV, STIs and Hep C
- Distributed 1,046 Narcan kits
- Prevented between 165 and 330 falls in seniors who participated in Quincy Weymouth Wellness Initiative programs

## Fiscal Year 2017 Finances

### Sources of Revenue

Net Patient Service Revenue	\$7,414,580
Grants and Contract Revenue	\$6,770,685
Other Revenue	\$384,471
Donations	\$210,021

**Total Revenue, Grants and Other Support** **\$14,779,757**

### Departmental Expenditures

Medical	73%
Administrative	25%
Fundraising	2%

**100%**

### Working Capital

Working Capital	\$1,700,923
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**Current Ratio** **2.31**

### Payor Mix

Medicaid	49.1%
Commercial	29.2%
HSN/Self Pay	5.6%
Medicare	16.1%

**100.0%**

## Quality

- Received a perfect score on 19 out of 19 requirements on site visit by U.S. Health Resources and Services Administration (achieved by only 3% of centers nationwide)
- Announced a primary affiliation with Boston Medical CenterHealth System
- Achieved greater than 70% performance on UDS measures tracked by National Association of Community Health Centers and Centers for Disease Control and Prevention in support of "6118" Initiative to improve health and control health care costs (one of 29 CHCs to achieve, among 277)
- Selected to participate in MassHealth ACO Program as part of BMCHP Community Alliance
- Received PCMH Prime certification for all Manet sites, a designation from Health Policy Commission that recognizes Manet as a demonstrated leader in behavioral health integration
- Recognized as Level 3, Patient Centered Medical Homes by NCQA (2014 standards)
- Received HRSA Health Center Quality Leader Recognition

## Access

- Expanded and renovated Taunton site to increase patient capacity and comfort and added Saturday and evening hours.
- Instituted a Specialty Pharmacy relationship with Boston Medical Center with embedded pharmacy liaison and consultation
- Expanded Manet Medication Assisted Treatment (MMAT) program to Taunton (RN Case Management, Suboxone/Vivitrol)
- Added a Family Medicine physician who also specializes in Obstetrics, in collaboration with BMC
- Initiated Health Leads pilot project to connect patient with needed community resources

[www.manetchc.org](http://www.manetchc.org)



[www.facebook.com/ManetCommunityHealthCenter](https://www.facebook.com/ManetCommunityHealthCenter)

## Our Locations

### North Quincy

110 West Squantum St.  
North Quincy, MA  
Phone: (617) 376-3000

### Snug Harbor

9 Bicknell St.  
Quincy, MA  
Phone: (617) 471-4715

### Houghs Neck

1193 Sea St.  
Quincy, MA  
Phone: (617) 471-8683

### Hull

180 G Washington Blvd  
Hull, MA  
Phone: (781) 925-4550

### Taunton

One Washington Street  
(Mill River Place)  
Taunton, MA  
Phone: (508) 822-5500

我們說中文

Nós falamos Português

Chúng tôi nói tiếng Việt

تتحدثنا العربية

Hablamos español

Nous parlons français

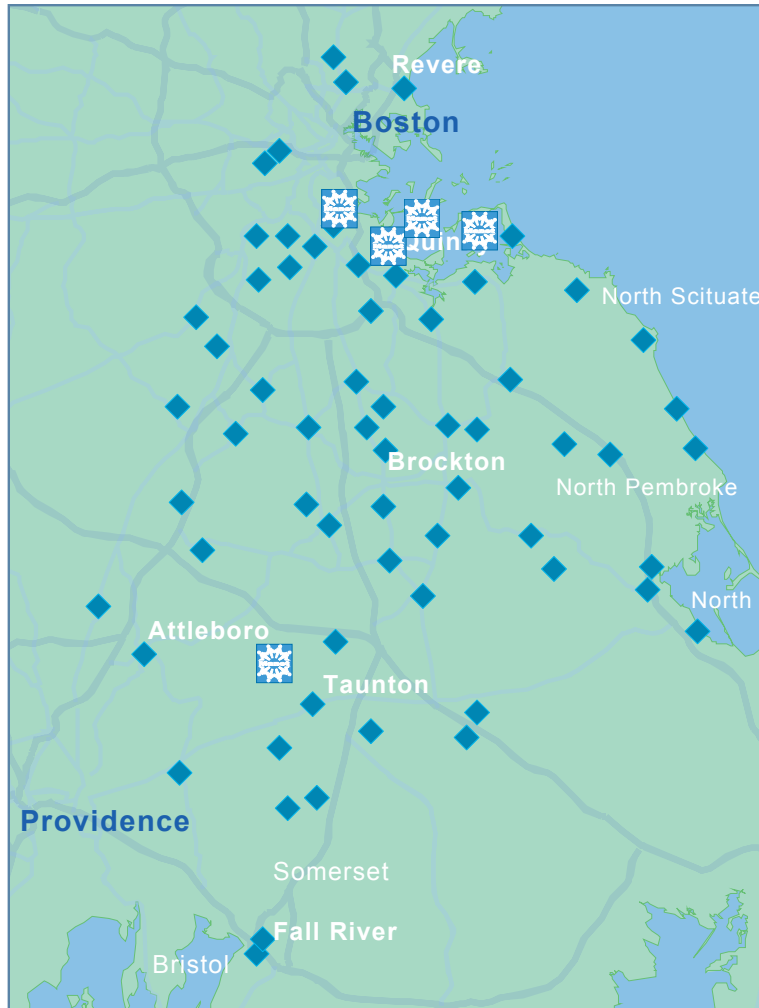
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## MISSION

We are a not-for-profit health and social services provider and we exist to be your partner for a healthier life.



## Communities Where Our Patients Reside



### Management Team

Ginny Boddie, CHPE, CHC, MT (ASCP)  
Director of Regulatory and Corporate Compliance  
Tim Comeaux, LICSW, LADC1  
Director of Behavioral Health Services  
Kim Kroeger, Program Director, Prevention Services  
Lisa Lee, Director of Information Technology  
Sandra McGunigle, Director of Marketing & Communications  
Misbah Mohammed, MPH, Quality Manager  
Nancy Quilty, Referral Manager  
Veda Roosa, Director of Revenue Cycle  
Patricia Smith, RN, BSN, Director of Nursing and Clinical Services  
Kathy Sullivan, Director of Facilities  
Judy Toy, Controller

### Board of Directors

Eva Greenwood, MBA  
President, Milton resident  
John Galluzzo  
Vice President, Hanover resident  
Robert Griffin  
Treasurer, Quincy resident  
Joseph Reardon  
Past President, Milton resident  
Ivan Wong  
Secretary, Quincy resident

Anne Bisson, Fall River resident  
John Brothers, Braintree resident  
Christopher Cogdill, Quincy resident  
Zachary Eaton, Quincy resident  
Lawrence Flanagan, Canton resident  
Stephen Keches, East Walpole resident  
Linda Kelly, Quincy resident  
Matt Littlefield, Hull resident  
Henry Rittal, Quincy resident  
Marsha Roos, Quincy resident  
Mark Souza, Taunton resident

Cynthia H. Sierra, MA,  
Chief Executive Officer

### Senior Management Team

Cynthia H. Sierra, MA  
Chief Executive Officer  
Gail Covelluzzi, CPA, MPA  
Chief Financial Officer  
Kim Goren, SPHR  
Director of Human Resources  
Lisa Levine, MPH  
Director of Accountable Care  
Rob Shiner, MD  
Chief Quality Officer  
Lily Yung, MD  
Chief Medical Officer