



Manet Community Health Center

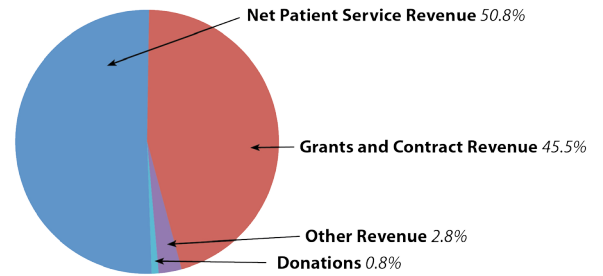
2016

# Annual Report



Celebrating the completion of Phase 1 of its expansion plan for Manet, Taunton, (l to r) Manet CEO Cynthia Sierra, Massachusetts League of Community Health Centers President and CEO James Hunt, Taunton Mayor Thomas Hoye Jr., U.S. Rep. Joe Kennedy III, state Sen. Marc Pacheco, state Rep. Pat Haddad and Manet Board President Joseph Reardon cut the ribbon on July 21, 2016.

## Sources of Revenue



Manet Community Health Center is a federally qualified health center dedicated to providing services to all patients regardless of their financial circumstances or health insurance coverage. Manet serves patients from across the South Shore and Southeastern MA, with three locations in Quincy, one in Hull and one in Taunton. Manet's exceptional primary care providers and health professionals deliver patient-centered, compassionate, high-quality, accessible care to patients of all ages, from infants to elders.

### 2016 Highlights

- Launched a Medication Assisted Treatment Program for substance use disorders coordinated by an RN Care Manager
- Earned "Pathway to PCMH PRIME" designation from the Policy Health Commission, recognizing Manet's status as a National Committee for Quality Assurance (NCQA) Level 3 Patient Centered Medical Home and our commitment to integrating behavioral health into primary care
- Helped 2,220 individuals become enrolled in health insurance with assistance from our Certified Patient Navigators
- Screened 607 individuals for HIV, STIs, Hep C, and distributed 1250 Narcan kits
- Began hosting a Fair Foods Two Dollar-A-Bag site at Manet, North Quincy to provide community residents with access to affordable fresh produce
- Initiated renovation projects at Snug Harbor and Taunton sites to improve access and comfort for patients

## Finances

### Sources of Revenue

Fiscal Year	2016
Net Patient Service Revenue	7,302,929
Grants and Contract Revenue	6,546,897
Other Revenue	404,402
Donations	121,666

**Total Revenue, Grants and Other Support 14,375,894**

### Departmental Expenditures

Fiscal Year	2016
Medical	75%
Administrative	23%
Fundraising	2%

**100%**

### Working Capital

Fiscal Year	2016
Working Capital	290,412

**Current Ratio 1.31**

### Payor Mix

Calendar Year	2016
Medicaid	48.1%
Commercial	28.2%
HSN/Self Pay	7.9%
Medicare	15.2%
Commonwealth Care	0.6%

**100.0%**

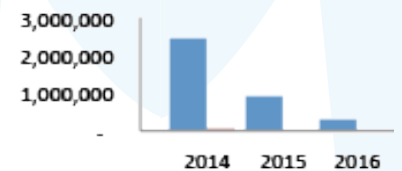
## Patients

**2016**  
Total Clinic Visits 50,563

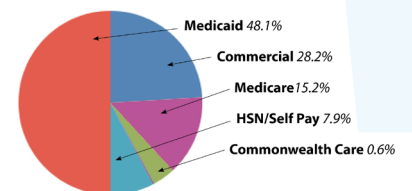
### Patients by Race

	2016
Caucasian	61.8%
Unreported	24.4%
Asian	8.5%
African American	5.0%
American Indian/Alaskan	0.2%
Hawaiian/Pacific Islander	0.2%

### Working Capital Comparison

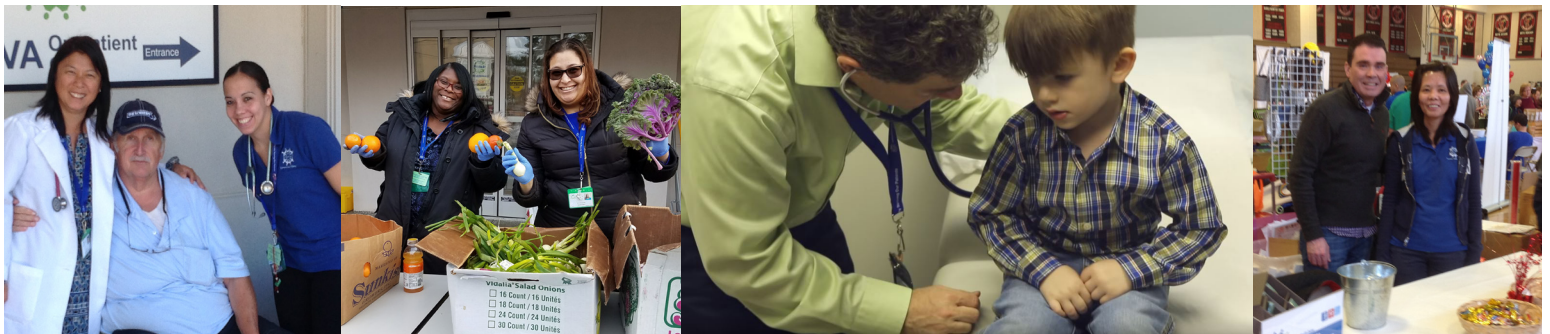


### Payor Mix



**MISSION** We are a not-for-profit health and social services provider and we exist to be your partner for a healthier life.

# Your partner for a healthier life.



我們說中文 Nós falamos Português Chúng tôi nói tiếng việt مملكتن دبي برع ال Hablamos español Nous parlons français Parliamo Italiano

## Our Locations

### North Quincy

110 West Squantum St.  
North Quincy, MA  
Phone: (617) 376-3000

### Snug Harbor

9 Bicknell St.  
Quincy, MA  
Phone: (617) 471-4715

### Houghs Neck

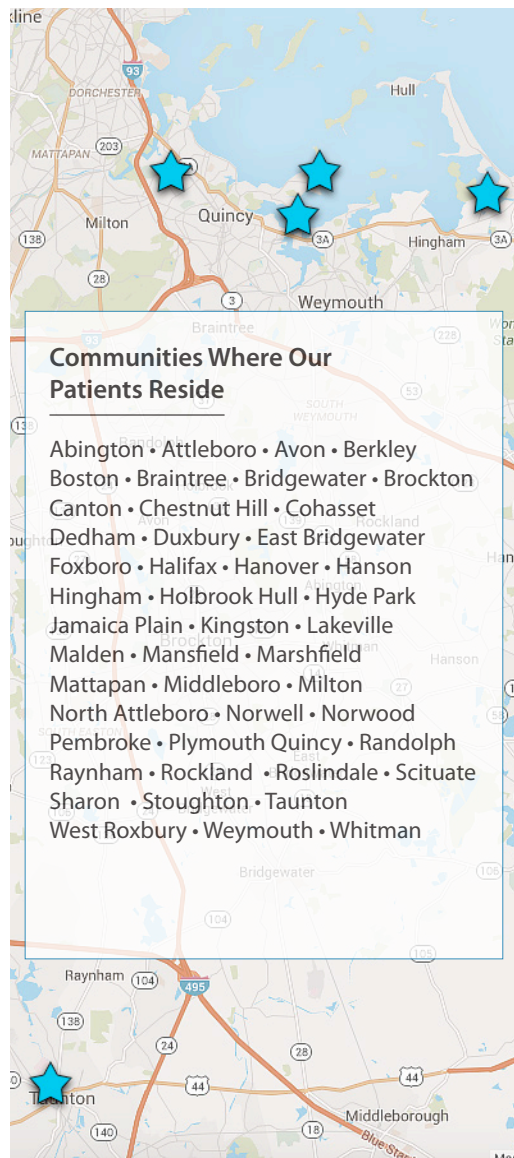
1193 Sea St.  
Quincy, MA  
Phone: (617) 471-8683

### Hull

180 G Washington Blvd  
Hull, MA  
Phone: (781) 925-4550

### Taunton

One Washington Street  
(Mill River Place)  
Taunton, MA  
Phone: (508) 822-5500



## Management Team

Ginny Boddie, BS, MT, ASCP  
*Director of Regulatory & Corporate Compliance*  
Gail Covelluzzi, CPA, MPA  
*Chief Financial Officer*  
Robin Gilbert  
*Chief Human Resources Officer*  
Kim Kroeger  
*Program Director*  
Tom Larsen  
*Chief Operating Officer*  
Lisa Lee  
*Director of Information Technology*  
Lisa Levine, MPH  
*ACO Program Manager*  
Sandra McGunigle  
*Director of Marketing & Communications*  
Tin Tin Nyo  
*Director of Finance*

Nancy Quilty  
*Referrals Manager*  
Veda Roosa  
*Director of Patient Accounts*  
Rob Shiner, MD  
*Chief Quality Officer*  
Cynthia H. Sierra, MA  
*Chief Executive Officer*  
Kevin Silva  
*Practice Manager*  
Patricia Smith, RN, BSN  
*Director of Nursing & Clinical Services*  
Janice Sullivan, MPH  
*Director of Prevention & Wellness*  
Kathy Sullivan  
*Office Services Coordinator*  
Lily Yung, MD  
*Chief Medical Officer*

## Board of Directors

Eva Greenwood, *President*  
Henry Rittal, *Vice President*  
Joseph Reardon, *Past President*  
Robert Griffin, *Treasurer*  
John Galluzzo, *Secretary*

Anne Bisson  
John Brothers  
Christopher Codgill  
Zachary Eaton  
Lawrence Flanagan  
Carol Garner, MD  
Linda Kelly

Matt Littlefield  
Barbara Morris  
Marsha Roos  
Vinicius Trivelli  
Ivan Wong



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