



CONSENT FORM

Telehealth Consent

Name:

What is telehealth?

In addition to traditional in-person health care, Manet Community Health Center offers telehealth services. Telehealth is the delivery of health care services between a provider and a patient who are not in the same physical location, using an interactive audiovisual system.

Before you can participate in telehealth services, your provider must agree that telehealth is appropriate for you. Your provider may change their clinical opinion about this at any time. Any you are always free to choose an in-person visit instead.

What re the potential benefits to telehealth?

Manet strives to improve access to health care. The benefits of telehealth include potentially a shorter wait time for an appointment, reduced exposure to illness and increased convenience for you.

What are the potential risks of telehealth?

Although highly unlikely, information transmitted may not be sufficient (for example, poor video quality) to allow for appropriate medical decision making by your provider.

Although highly unlikely, security protocols can in rare circumstances fail, causing a breach of the confidentiality of your medical information.

A lack of access to all information that might be available in a face-to-face visit but not in a telehealth visit may result in errors or delays in medical decision-making.

There are potential risks and benefits associated with any form of health care, and despite your efforts and the efforts of your provider, your condition may not improve, and in some cases may even get worse.

What are your rights involving telehealth?

Laws that protect the privacy and confidentiality of medical information apply fully to telehealth.

Your provider will inform you if any other person can hear or see any part of the visit before the visit begins.

Your provider will never record telehealth sessions without your consent.

You have the right to know where your provider is located and to have all your questions about the telehealth process (including the equipment and technology) answered.

As with all health care visits, you have a right to know the role of your providers and who is going to be responsible for follow-up or ongoing care.

You can change your mind and stop using telehealth at any time, including in the middle of a visit. This will not affect your future care or treatment.

I have read and understand the information provided above regarding telehealth, have discussed it with my provider or their assistants as may be designated, and all my questions have been answered to my satisfaction. I hereby give my informed consent for the use of telehealth in my medical care.

Patient Signature

Date