



## Instructions for Your Telehealth Visit Using Zoom With PC, Mac, iOS, Android Computers

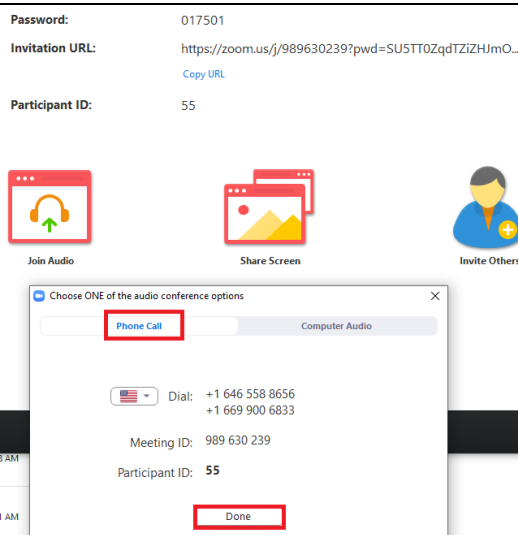
Once you have scheduled your telehealth appointment, you will receive an e-mail invitation from Manet or from your provider. Follow the instructions below to join your appointment:

<p><b>Step 1</b></p> <p>Click on “Join Zoom Meeting” URL (see example at right)</p>	<p style="text-align: center;">Manet Telehealth is inviting you to a scheduled Zoom meeting.</p> <p style="text-align: center;">Join Zoom Meeting</p> <p style="text-align: center;"><a href="https://zoom.us/j/989630239?pwd=SU5TT0ZqdTZiZHM0WE2cG45YWVZz09">https://zoom.us/j/989630239?pwd=SU5TT0ZqdTZiZHM0WE2cG45YWVZz09</a></p> <p style="text-align: center;">Meeting ID: 989 630 239</p> <p style="text-align: center;">Password: 017501</p>
<p><b>Step 2</b></p> <p>You will be sent to the Zoom website.</p> <p><b>For Chrome:</b>  A: Click on download &amp; run Zoom.  B: Click the Zoom.exe button on the far-left corner to install Zoom.</p>	<p style="text-align: center;"><b>A</b></p> <p style="text-align: center;">Launching...</p> <p style="text-align: center;">Please click Open Zoom Meetings if you see the system dialog.</p> <p style="text-align: center;">If nothing prompts from browser, <a href="#">click here</a> to launch the meeting, or <a href="#">download &amp; run Zoom</a></p> <p style="text-align: center;"><small>If you cannot download or run the application, <a href="#">join from your browser.</a></small></p> <p style="text-align: center;"><b>B</b></p> <p style="text-align: center;"></p>
<p><b>For Internet Explorer:</b> You will see a dialog box that asks, “Do you want to allow this website to open a program on your computer?”</p> <p>Click on the “allow” button.</p>	<p>If nothing prompts from browser, <a href="#">download &amp; run Zoom</a>.</p> <p>If you cannot download or run the application, <a href="#">join from your browser</a>.</p> <p style="text-align: center;"></p>
<p><b>Step 3</b></p> <p>When Zoom is installed, it will launch itself. You will see this dialog box: “Please wait for the host to start this meeting.”</p>	<p style="text-align: center;"></p> <p style="text-align: center;">Start: 4:00 PM</p> <p style="text-align: center;">Manet Telehealth's Zoom Meeting</p> <p style="text-align: center;"><a href="#">Test Computer Audio</a></p> <p style="text-align: center;"><small>If you are the host, please <a href="#">login</a> to start this meeting.</small></p>

#### Step 4

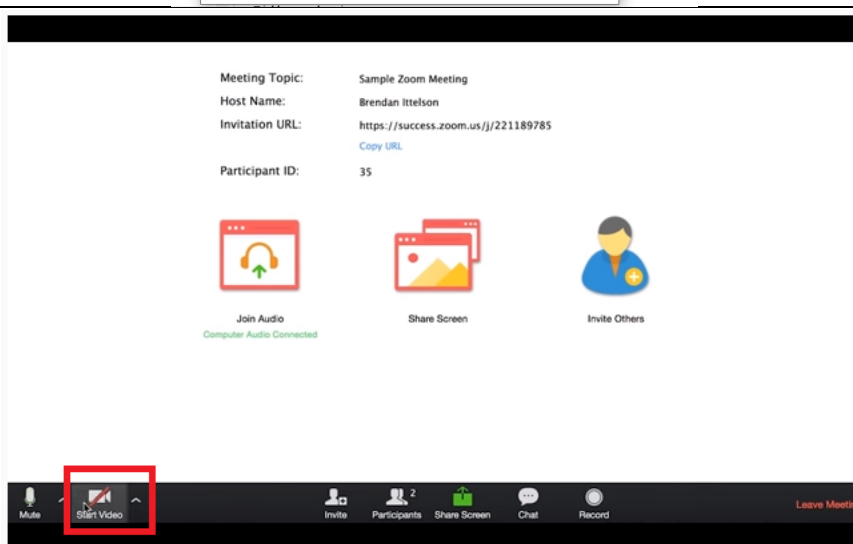
Once you are in the meeting, you will see a dialog box to let you select your audio options.

Please click on **“Join by Phone.”**



#### Step 5

- Dial the phone number provided by Zoom.
- Enter your Meeting ID then press #.
- Enter your Participant ID then press #.
- Connect your video to see your provider.



When your Telehealth visit is complete, click the **“leave or end meeting”** button in the lower right corner.



## Instructions for Your Telehealth Visit Using Zoom with Smart Phone

### Step 1

You will receive an e-mail invitation from Manet Telehealth.  
Click on the URL address

Manet Telehealth is inviting you to a scheduled Zoom meeting.

Join Zoom Meeting

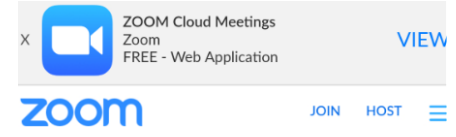
<https://zoom.us/j/989630239?pwd=SU5TT0ZqdTZiZHJmOWE2cG45YWVhVZz09>

Meeting ID: 989 630 239

Password: 017501

### Step 2

Download the free Zoom application from Zoom, Google Play or Apple Store.



If the Zoom app is installed, please click "Join Meeting."

Join Meeting

First time using Zoom on this device? Please download the Zoom app from the Google Play store or directly from "Download from Zoom" below.

Enter ID: after you install the Zoom app.

Download from Google Play

Download from Zoom

### Step 3

Once the app is installed, go back to your Zoom email invitation and click the "Join Zoom Meeting" URL.

Manet Telehealth is inviting you to a scheduled Zoom meeting.

Join Zoom Meeting

<https://zoom.us/j/989630239?pwd=SU5TT0ZqdTZiZHJmOWE2cG45YWVhVZz09>

Meeting ID: 989 630 239

Password: 017501

### Step 4

Enter your name in the dialog box. Click "OK" or "Join"

Please enter your name.

Your Name:

OK

### Step 5

When you see the "Please allow Zoom to Access" prompt, tap "Got It"

You are now in the meeting!

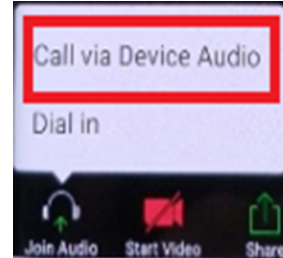


You will be prompted to join the audio automatically. If the prompt does not appear or you close it by accident, tap the audio button.



When prompted to "Call via Device Audio" or "Dial In," please tap "Call via Device Audio."

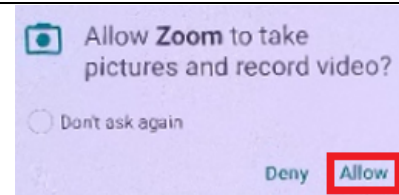
This will enable you and your provider to communicate.



Click the Video icon to enable video.



To enable you and your provider to see each other, click "Allow" when asked, "Allow Zoom to take pictures and record video?"



When your Manet Telehealth visit is complete, tap "leave" or "end" on the upper right hand corner.

