

# Annual Report



Manet Community Health Center

# 2018



Your partner for a healthier life.



## Impact

- Served 16,980 patients in 62,050 visits
- Assisted more than 3,400 people with health insurance issues and applications
- Screened 547 people for HIV, STIs and Hep C
- Responded to regional Hepatitis A outbreak and began offering vaccination in the community
- Distributed 945 Narcan kits, nearly 5,000 since Jan. 2013

## Quality

- Achieved reaccreditation for Manet's Diabetes Self-Management Education program from the American Association of Diabetes Educators Diabetes Education Accreditation Program
- Received full three-year reaccreditation from The Joint Commission
- Earned three-year Award Authorization from the Health Resources and Services Administration (HRSA)/ US Dept. of Health and Human Services (HHS) beginning June 1, 2018

## Access

- Welcomed Manet's first Behavioral Health Services Director/provider
- Partnered with the Grayken Center for Addiction and Boston Medical Center to offer a Catalyst Clinic for adolescents and young adults, including a recovery coach, to manage the unique needs of adolescents and young adults struggling with addiction
- Embedded a BMC Cardiologist at Manet's North Quincy site to facilitate diagnosis and treatment of cardiovascular disease
- Secured a \$355,750 FY18 Expanding Access to Quality Substance Use Disorder and Mental Health Services (SUD-MH) award from the U.S. Department of Health and Human Services (HHS) Health Resources and Services Administration (HRSA) to help fund and enhance Manet's behavioral health capacity
- Received funding from the Bureau of Infectious Disease and Laboratory Sciences, Department of Public Health to establish a syringe services program in Quincy and Braintree, including staff and a mobile van.
- Established a presence at the Taunton Public School System's Family Welcome Center to assist families with accessing health insurance, primary care and other services.

## Fiscal Year 2018 Finances

### Sources of Revenue

Net Patient Service Revenue	\$10,282,295
Grants and Contract Revenue	\$6,013,840
Other Revenue	\$179,427
Donations	\$90,704

**Total Revenue, Grants and Other Support** **\$16,566,266**

### Departmental Expenditures

Program	76%
Administrative	23%
Fundraising	1%

### Working Capital

Working Capital	\$1,173,009
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**Current Ratio** **1.72**

### Payor Mix

Medicaid	52.3%
Commercial	26.4%
HSN/Self Pay	5.6%
Medicare	15.7%

[www.manetchc.org](http://www.manetchc.org)



[www.facebook.com/ManetCommunityHealthCenter](https://www.facebook.com/ManetCommunityHealthCenter)

## Our Locations

### North Quincy

110 West Squantum St.  
North Quincy, MA  
Phone: (617) 376-3000

### Snug Harbor

9 Bicknell St.  
Quincy, MA  
Phone: (617) 471-4715

### Houghs Neck

1193 Sea St.  
Quincy, MA  
Phone: (617) 471-8683

### Hull

180 G Washington Blvd  
Hull, MA  
Phone: (781) 925-4550

### Taunton

One Washington Street  
(Mill River Place)  
Taunton, MA  
Phone: (508) 822-5500

我們說中文

Nós falamos Português

Chúng tôi nói tiếng Việt

تتحدثنا العربية

Hablamos español

Nous parlons français

Parliamo Italiano

## MISSION

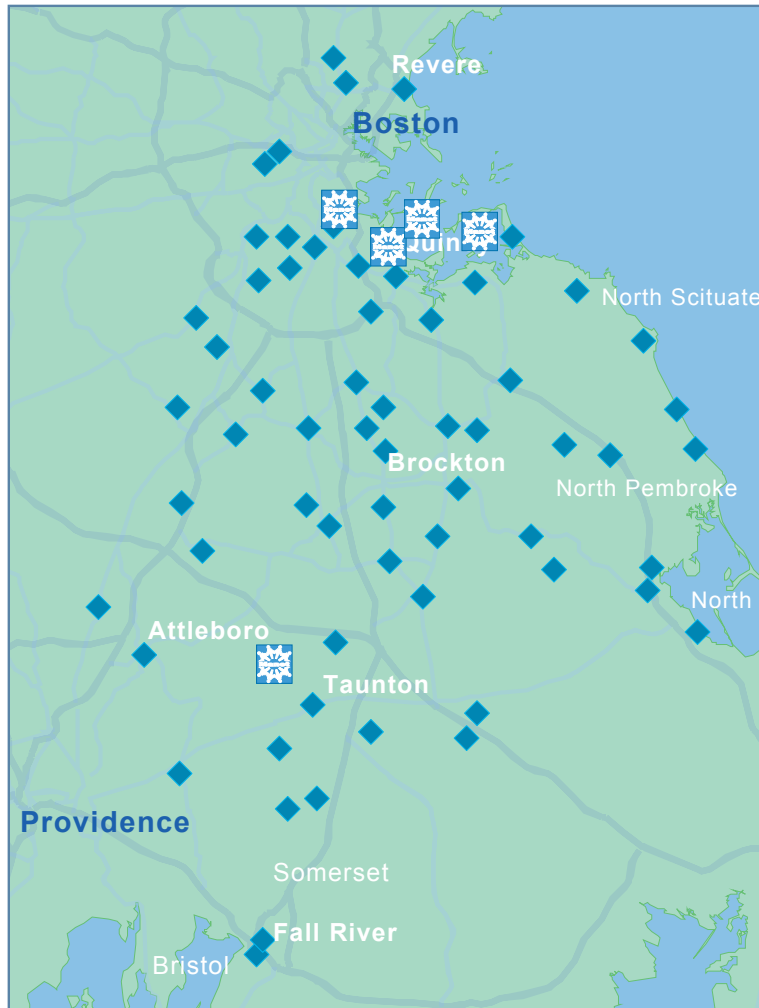
We are a not-for-profit health and social services provider and we exist to be your partner for a healthier life.

*"The nice thing about Manet is language assistant. I am happy to see more diverse employees"* – North Quincy patient

*"I have been coming to Manet for close to 20 years. I get the best service treatment here. I'm very grateful to all nurses, doctors and staff. Thank you!"*  
– Houghs Neck patient



## Communities Where Our Patients Reside



### Management Team

Ginny Boddie, CHPE, CHC, MT (ASCP)  
Director of Regulatory and Corporate Compliance  
Tim Comeaux, LICSW, LADC1  
Director of Behavioral Health Services  
Kim Kroeger, Program Director, Prevention Services  
Lisa Lee, Director of Information Technology  
Sandra McGunigle, Director of Marketing & Communications  
Misbah Mohammed, MPH, Quality Manager  
Nancy Quilty, Referral Manager  
Veda Roosa, Director of Revenue Cycle  
Patricia Smith, RN, BSN, Director of Nursing and Clinical Services  
Kathy Sullivan, Director of Facilities  
Judy Toy, Controller

### Board of Directors

Eva Greenwood, MBA  
President, Milton resident  
John Galluzzo  
Vice President, Hanover resident  
Robert Griffin  
Treasurer, Quincy resident  
Joseph Reardon  
Past President, Milton resident  
Ivan Wong  
Secretary, Quincy resident

Anne Bisson, Fall River resident  
John Brothers, Braintree resident  
Christopher Cogdill, Quincy resident  
Zachary Eaton, Quincy resident  
Lawrence Flanagan, Canton resident  
Carol Garner, MD, W. Roxbury resident  
Stephen Keches, East Walpole resident  
Linda Kelly, Quincy resident  
Matt Littlefield, Hull resident  
Henry Rittal, Quincy resident  
Marsha Roos, Quincy resident  
Mark Souza, Taunton resident

Cynthia H. Sierra, MA,  
Chief Executive Officer

### Senior Management Team

Cynthia H. Sierra, MA  
Chief Executive Officer  
Gail Covelluzzi, CPA, MPA  
Chief Financial Officer  
Kim Goren, SPHR  
Director of Human Resources  
Lisa Levine, MPH  
Director of Accountable Care  
Lily Yung, MD  
Chief Medical Officer  
Rob Shiner, MD  
Chief Quality Officer

*"I (we) love Manet and all the staff that helps us"* – Taunton patient

