



Manet Community Health Center

Welcome to your Patient Centered Medical Home



What is a Medical Home?

A Medical Home is a new model of care where a team works with you to help address all of your health care needs.

Who is on a “Team”?

- Primary Care Provider
- Nurses
- Medical Assistants
- RN Care Manager
- Nutritionist
- Someone to help you with insurance, benefits, & registration

How will my team work for me?

- You will see the same team every visit.
- Your team will make sure that you understand your conditions and your care options.
- Your team will work with you to coordinate your care and to manage your health better.
- You will get appointments with your team quickly, even on the same day, when needed.

Medical Home Patient Roles & Responsibilities

As a patient and partner in my health care team, I will:

- Bring all questions I have to my appointments and not hesitate to ask about things I do not understand.
- Help you create my action plan & track my progress.
- Let you know when I get care somewhere else.
- Bring a list of all medicines, supplements, and herbal or holistic products I use to my office visits.
- Fill my prescriptions on time, use them as prescribed, and tell you of any problems.

Medical Home Provider Roles & Responsibilities

As providers and partners in your health care team, we will:

- Respect you and your family values and needs.
- Respect your culture & use language you understand.
- Ask you to take part in your health care.
- Help you set goals and create an action plan.
- Track the care you get from other providers.
- Ask for your ideas on how we can improve your care.
- Stay in contact with you as your partner in care.

How do I make an appointment?

Locate a convenient Manet site, and call to make an appointment to see your provider.

What if I need refills on my medications?

Contact your pharmacy to see if refills are available. If none, then log in to your secure Patient Portal or call Manet and follow the prompts to leave a message on the prescription voice mail.

How do I contact my team after clinic hours?

Call your Manet site and ask to speak to the on-call provider. For non-urgent matters, you can contact us through your secure Patient Portal. For emergencies, please go to the nearest emergency room.

Manet Community Health Center
Administrative Office
Phone: (617) 376-3030

www.manetchc.org



Houghs Neck

1193 Sea Street, Quincy
(617) 471-8683
Monday-Friday 8:30 – 5:00; open until
9pm Monday & Tuesday



Hull

180 George Washington Blvd., Hull
(781) 925-4550
Monday-Friday 8:30 – 5:00; open until
9pm Wednesday, 9-1 Saturday



North Quincy

110 West Squantum Street, N. Quincy
(617) 376-3000
Monday-Friday 8:30 – 5:00; open until
9pm Monday & Thursday



Quincy Medical Center

114 Whitwell Street 2nd floor, Quincy
(857) 403-0820
Monday-Friday 8:30 – 5:00; open until
9pm Wednesday, 9-1 Saturday

Taunton

1 Washington Street, Suite 900, Taunton
(508) 822-5500
Monday-Friday 9:00 – 5:00

Snug Harbor

9 Bicknell Street, Quincy
(617) 471-4715
Monday-Friday 8:30 – 5:00; open until
9pm Thursday

Manet Community Health Center, Inc. serves the broad health needs of South Shore residents through a family practice model of care. A multi-site community based health center, Manet works to ensure that its patients have access to all levels of the health care system as well as evidence-based care. Manet is especially committed to providing services for the medically underserved.

A strong proponent of preventive education and public health activities, Manet collaborates with other community agencies and organizations to identify health related needs and to develop resources to meet these needs.

Manet Mission...

**We are a not-for-profit health and social service provider
and we exist to be your partner for a healthier life.**